



MACK TRUCKS, INC.
KENNETH L. CULVER
7900 NATIONAL SERVICE ROAD
GREENSBORO, NC 27410
PHONE: 336-393-2701
FAX: 336.383.3105

November 2, 2009

Jason Lazaroff
Kleenoil USA
6913 Ave K, Suite #303
Plano, TX 75074

Dear Mr. Lazaroff,

This is in reply to you requesting a statement of our position regarding the use of your Kleenoil Bypass Filtration system on our equipment.

Volvo Trucks North America neither approves nor disapproves any product(s) not manufactured or sold by Volvo Trucks North America. The use of your products on our vehicles do not in and of themselves void the warranty, but any damage which may result from their use might not be covered under warranty as a warrantable failure.

Regards,

Ken Culver
Director, Warranty & Quality



Daniel,

Thank you for your phone call and e-mail. Our statement relative to the use of the Kleenoil Filtration System is as follows:

Use of products which we do not manufacture, sell, or recommend with Mack vehicles does not, in and of itself, void Mack warranty coverage. However, if the use of such product(s) results in a failure directly or indirectly of a Mack component or adversely affects operation of the vehicle, we would not accept responsibility under the terms of our warranty.

We hope this is of the value anticipated. Thank you again, for allowing us the opportunity to be of service.

Bruce

**Bruce J. Smith
MACK TRUCKS, INC.
Supervisor, Customer Support
2100 Mack Boulevard,
Allentown, PA 18103
610-709-3961**



Tom below is the statement from Mack on your question.

Use of products, which Mack does not manufacture, sell or recommend with Mack vehicles, engines, does not, in and of itself, void Mack warranty coverage. However Mack would not be responsible under its warranty for any direct or indirect failure of a component, or other adverse effect on the operation of a vehicle / engine, resulting from the use of such products.

Engines are required to comply with certain EPA emission regulations, Mack makes no statement relative to emissions when any modification is made to the engine control system.

Ken Laudenslager
Warranty Manager
Mack Trucks, Inc.
Warranty Department
2100 Mack Blvd.
Allentown, Pa. 18103-5622

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